



SOCIAL SERVICES DEPARTMENT

➤ **Information, services, offers**

BAföG (German educational grant) for school students

Education and participation package

Inclusion of disabled persons

Parental benefits, state education allowance

Migrant benefits

Local guardianship authority

Senior benefits

Social benefits

Insurance Authority

Benefits for persons without housing

etc.



**CHEMNITZ
STADT DER
MODERNE**

➤ Info

Office consultations are only possible by prior appointment.

Please take into account the information on the website of the City of Chemnitz: [chemnitz.de/coronavirus](https://www.chemnitz.de/coronavirus) and [chemnitz.de/buergerservice](https://www.chemnitz.de/buergerservice) -> **Erreichbarkeit der Ämter der Stadt Chemnitz.**

- The social services customer portal is located in the 'Moritzhof' administrative building. You will find contact persons for various social benefits (see pages 3 and 4) all in one place. The customer portal is open:
Mon, Tues, Thurs and Fri 08:30 – 12:00,
Tues and Thurs additionally 14:00 – 18:00.
- The other areas of the social services department in the 'Moritzhof' work using an appointment system. Please make an appointment, thereby avoiding waiting times.
- The 'Moritzhof' administrative building and the 'Neubau an der Alten Post' office are barrier-free.
- In the vicinity of the 'Neubau an der Alten Post' and 'Moritzhof' offices there are paid parking facilities in the parking garages and parking lots in the city centre.

Written information can be provided in Arabic, Persian, Russian, English and German on request.

Additional information is available at www.chemnitz.de.

Administrative building

MORITZHOF

Bahnhofstraße 53, 09111 Chemnitz

▼ CUSTOMER PORTAL ON THE GROUND FLOOR

Shared service area for the following social benefits (Registration for the respective services takes place via a ticket printer.)

Unless otherwise stated, the following contact details apply to all of these services:

Phone/fax: 115/0371 488-5091

Email: soziale.leistungen@stadt-chemnitz.de

➤ Bafög (German educational grant) for pupils

Fax: 0371 488-5089

➤ Education and participation package

For eligible persons of housing benefits or child allowance, acceptance of applications

Email: bildungspaket@stadt-chemnitz.de

➤ ChemnitzPass

➤ Parental benefits, state education allowance

➤ Exemption from/reduction of the radio broadcasting contribution

Office hours:

Mon, Tues, Thurs, Fri: 08:30 – 12:00

Tues and Thurs additionally: 14:00 – 18:00

➤ Severe disability, state benefits for blind persons

- Determination of the severely disabled status according to Sozialgesetzbuch IX (Code of social law IX)
- Issue of severely disability ID cards
- Granting of state benefits for blind persons and other compensation for disadvantages

Fax: 0371 488-5092

➤ Social benefits

- Maintenance support
- Subsistence for the elderly and those of reduced earning capacity
- Health benefits
- Nursing care benefits
- Other benefits (including funeral expenses, benefits for blind persons)

Phone/fax: 0371 488-5589/-5095

Email: sozialhilfe@stadt-chemnitz.de

➤ Housing allowance

- Rent subsidies for residential renters according to the Wohngeldgesetz (Housing Allowance Law)
- Encumbrance allowance for owners of owner-occupied residential property under the Wohngeldgesetz (Housing Allowance Law)

Office hours:

Mon, Tues, Thurs, Fri: 08:30 – 12:00
Tues and Thurs additionally: 14:00 – 18:00

▼ OTHER AREAS OF THE SOCIAL SERVICES DEPARTMENT

➤ Office management (administration)

Room: 549, 5. Upper floor

Phone/fax: 0371 488-5001/-5099

Email: sozialamt@stadt-chemnitz.de

➤ Foreigners commissioner for the City of Chemnitz and the Foreigners Advisory Council

Room: 571, 580, 5. Upper floor

Phone/fax: 0371 488-5047, -6465/-5099

Email: migrationsbeauftragte@stadt-chemnitz.de

Office hours: Thurs 13:00 – 16:00
or by appointment

➤ Disability affairs commissioner for the City of Chemnitz

Room: 105, 1. Upper floor

Phone/fax: 0371 488-5581/-5092

Email: behindertenbeauftragte@stadt-chemnitz.de

Office hours: by appointment

➤ Insurance Authority

- Support for social security matters (Information, applications)
 - Pension insurance
 - Health and long-term care insurance
 - Accident insurance
 - Unemployment insurance

Room: 270, 271, waiting room 269, 2. Upper floor

Phone/fax: 0371 488-5062, -5063/-5094

Email: versicherungsamt@stadt-chemnitz.de

In these areas, we work using an appointment system. Please make an appointment using the phone number provided.

➤ Integration assistance for persons with disabilities

- Early therapeutic educational support for children (outpatient and in special care facilities)
- Individual integration into childcare facilities
- Full-day care at special education schools
- Special educational measures for mentally disabled children during school holidays
- Social participation benefits e.g.travel allowances, support
- Compensatory benefits according to § 8 of the Berufliches Rehabilitierungsgesetz (BerRehaG – Occupational Rehabilitation Act)

Room: 401, 402, 409, 481 bis 486, 4. Upper floor
Phone/fax: 0371 488-5031, 115/-5097
Email: eingliederungshilfe@stadt-chemnitz.de

➤ Social benefits in nursing care facilities for people aged 67 and over

- Maintenance support
- Subsidence for the elderly
- Nursing care benefits
- Processing of subsidence obligations according to Sozialgesetzbuch XII (Code of social law XII)

Room: 161, 164 to 166, 1. Upper floor
Phone/fax: 0371 488-5031, 115/-5090
Email: sozialhilfe@stadt-chemnitz.de

In these areas, we work using an appointment system. Please make an appointment using the phone number provided.

➤ Specialist office for senior and disabled benefits

- Coordination and support of meeting facilities for seniors and persons with disabilities
- Housing consultation for seniors and persons with disabilities
- Information about civic engagement
- Information and processing of support programmes for investment support according to investment and participation guidelines (also 'Lieblingsplätze für alle' ('A favourite place for everyone'))

Room: 119, 1. Upper floor
Phone/fax: 0371 488-5023, -5026/-5098
Email: senioren.behindertenhilfe@stadt-chemnitz.de

➤ Local guardianship authority

- Consultation and assistance on questions regarding guardianship laws
- Consultation for enduring powers of attorney and guardianship directives
- Notarisation for powers of attorney and guardianship directives

Room: 169 to 171, 175, 177, 178
Phone/fax: 0371 488-5080/-5093
Email: betreuungsbehoerde@stadt-chemnitz.de

➤ Psycho-social care

- Consultation and assistance during difficult life situations

Room: 162, 1. Upper floor
Phone/fax: 0371 488-5031, 115/-5090
Email: sozialhilfe@stadt-chemnitz.de

In these areas, we work using an appointment system. Please make an appointment using the phone number provided.

➤ Senior social service

- Consultation for outpatient and inpatient care services and facilities
- Independent information on care benefits and services
- Assistance with applying for social benefits
- Consultation and assistance in difficult everyday situations and acute emergencies
- Community-oriented social work
- Home visits possible, if required

Room: 120a, 163, 173, 174, 1. Upper floor
Phone/fax: 0371 488-5555/-5098
Email: senioren.behindertenhilfe@stadt-chemnitz.de

➤ Coordination of care

- Coordination of NetzwerkPflege_C(hemnitz) and the DemenzNetz_C(hemnitz)
- Specialised care and dementia consultation

Contact person in the social services department:
Room: 174, 1. Upper floor
Phone/fax: 0371 488-5555/-5098
Email: pflegenetz_c@stadt-chemnitz.de

➤ Social planning, funding of independent organisations

- Subject-related social planning
- Statistics, analysis, social reporting
- Promotion of social projects

Room: 573, 5. Upper floor
Phone/fax: 0371 488-5016/-5099
Email: sozialplanung@stadt-chemnitz.de

In these areas, we work using an appointment system. Please make an appointment using the phone number provided.

Administrative building

NEUBAU AN DER ALTEN POST

Bahnhofstraße 54 a, 09111 Chemnitz

Entrance via Bretgasse

➤ Migrant benefits

- Asylum seekers benefits

Room: 2. Upper floor
Phone/fax: 0371 488-5518 or 115/-5595
Email: sozialamt.asylblg@stadt-chemnitz.de

- Social consultation, care

Room: 2. Upper floor
Phone/fax: 0371 488-5059/-5592
Email: sozialamt.migrationsberatung@stadt-chemnitz.de

- Housing

Room: 2. Upper floor
Phone/fax: 0371 488-5035/-5592
Email: sozialamt.unterbringung@stadt-chemnitz.de

- Non-profit activities for asylum seekers/integrative case management

Room: 2. Upper floor
Phone/fax: 0371 488-5515/-5592
Email: sozialamt.integration@stadt-chemnitz.de

- Integrationsnetzwerk_C

Room: 2. Upper floor
Phone/fax: 0371 488-5504/-5592
Email: integrationsnetzwerk@stadt-chemnitz.de

Office hours:

Mon, Tues, Thurs, Fri: 08:30 – 12:00
Thurs additionally: 14:00 – 18:00

➤ Emergency housing assistance

All emergency housing assistance services are free of charge, neutral and personal.

- Consultation and assistance with actions of eviction and forced evictions
- Information and support for the use of benefits for persons without housing
- Information on residences, leisure activities, inexpensive meals, etc.

*Room: 2. Upper floor
Phone/fax: 0371 488-5058, -5064, -5066,
-5515/-5592
Email: sozialamt.integration@stadt-chemnitz.de*

➤ Housing service/accommodation

- Housing consultation and assistance in the search for inexpensive and barrier-free living space
- Issuance of residence certificates
- Assistance for overcoming homelessness, Admission into transitional living spaces/housing projects

*Room: 2. Upper floor
Phone/fax: 0371 488-5035/-5592
Email: sozialamt.unterbringung@stadt-chemnitz.de*

Emergency accommodation outside of office hours:

Heinrich-Schütz-Straße 84, 09130 Chemnitz

Phone: 0371 4002350

Office hours:

Mon, Tues, Thurs, Fri: 08:30 – 12:00
Thurs additionally: 14:00 – 18:00

➤ Debt counselling

- Consultation and assistance for rent and energy debts
- Household costs and budget planning

*Room: 2. Upper floor
Phone/fax: 0371 488-5515, -5538, -5547,
-6455/-5592
Email: schuldnerberatung@stadt-chemnitz.de*

CHEMNITZ JOB CENTRE

➤ Basic social security for job seekers

- Services for work integration
- Services for securing a means of subsistence (Arbeitslosengeld II (unemployment benefits) and Sozialgeld (social benefits))
- Education and participation package for eligible persons according to Code of social law II (Sozialgesetzbuch II)

Customer area for customers

- under 25 years old: Youth centre
Location: Heinrich-Lorenz-Straße 20
- above 25 years old:
Location: Heinrich-Lorenz-Straße 35

General number and email:

*Phone/fax: 0371 567-3480/-3440
Email: Jobcenter-chemnitz@jobcenter-ge.de*

Office hours:

at www.jobcenter-ge.de/Jobcenter/Chemnitz

SOCIAL SERVICES DEPARTMENT

➤ CONTACT

Office at 'Moritzhof' administrative building

Bahnhofstraße 53, 09111 Chemnitz

Customer portal office hours:

Mon, Tues, Thurs, Fri: 08:30 – 12:00

Tues and Thurs additionally: 14:00 – 18:00

Office at 'Neubau an der Alten Post':

Bahnhofstraße 54 a, 09111 Chemnitz

(Entrance via Bretgasse)

Office hours:

Mon, Tues, Thurs, Fri: 08:30 – 12:00

Thurs additionally: 14:00 – 18:00

Postal address:

Stadt Chemnitz – Sozialamt, 09106 Chemnitz

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